

BOURBON STREET BASEMENT BARGE

Covid-19 Risk Mitigation by Area

1. Customer Bookings and arrival - Maximum of 30 passengers

Advanced bookings only taken, this enables the following;

- Track and Trace information collected prior to arrival via online booking system
- Control of numbers on board
- Confirmation of adherence to current government guidance prior to arrival e.g. no mixing of households, stay at home and self-isolate if they have any symptoms or have been in contact with anyone with symptoms and to maintain social distancing at all time
- Information on requirements such as the bringing and wearing of face coverings and confirmation of adherence to this policy given prior to arrival

Area		Associated H&S Risks	Mitigation Measures
Car Park	Direct	Covid-19 virus transfer due to close proximity to others	<p>Maintain a minimum of 1m between people</p> <ul style="list-style-type: none"> • Advise users: 'When getting in or out of your car please ensure there is a 1-metre distance between you and others, wait in your car until others have passed if necessary' • Have precise staggered times for arrival for charters
	Indirect	Covid-19 virus transferred to cars	<p>Disinfect and Protect</p> <ul style="list-style-type: none"> • Advise users: 'Do not touch other vehicles or objects in the car park'
Greeting hirers/guests	Direct	Covid-19 virus transfer due to close proximity to others	<p>Maintain a minimum of 1m+ between people</p> <ul style="list-style-type: none"> • Meeting customers outside maintaining at least a 1m+ distance • Signage and ground marking to remind people to maintain separation
	Indirect	Covid-19 virus transferred to keypads, touch screens, latches and handles	<p>Disinfect and Protect</p> <ul style="list-style-type: none"> • Provide hand sanitiser at entrance points • Instruct through signage • Frequent cleaning with particular attention paid to high touch point areas such as card machines, door handles, gates etc

2. Passenger vessel boarding/disembarking

- Embarkation points for vessels need to be tightly controlled to ensure they do not become crowded and social distancing can take place.
- If embarkation points are shared with other operator's communication and planning with all users will be needed to ensure implemented protocols do not interfere with each other's.
- If embarking from points owned by third parties communicating your COVID-19 protocols with them is strongly advised.

Area		Associated H&S Risks	Mitigation Measures
Embarkation Points	Direct	Covid-19 virus transfer due to close proximity to others	<ul style="list-style-type: none"> • Maintain a minimum of 1m+ between people • Remind customers that a minimum of 1m+ to be kept between the staff member and themselves • On standard routes to the vessel, if busy and necessary, floor markings with 1m+ distance between them to ensure social distancing • If routes to the vessels are busy consider one/priority walkways 1m apart • Signage to advise and enforce distancing rules • If the vessel is in marina follow the marina's rules for access to the pontoons
Boarding/ Exiting the Vessel	Direct	Covid-19 virus transfer due to close proximity to others	<ul style="list-style-type: none"> • Staff counting passengers on and off who cannot maintain social distance to be issued with PPE, consider full face visor and/or mask. • embarkation/disembarkation. Visors and to be wiped clean • Staff members to ensure customers board the vessel with social distancing in place i.e. ensuring customers board the vessel and have moved away from the embarkation point before the next customer boards • When disembarking ensure they disembark in an orderly fashion from closest the exit first, consider 'zoning' the vessel and releasing each zone one at a time (crew members to be trained to communicate this with passengers) to ensure there is no rush to the exit and social distancing is maintained • If customers need help boarding/exiting (for example

			<p>reduced mobility) staff members aiding them to wear PPE such as gloves, apron and visor/goggles and mask.</p> <ul style="list-style-type: none"> • Staff member to pay particular attention to hygiene and sanitation measures directly after contact with the customer
	Indirect	Covid-19 virus transferred to common contact surfaces	<ul style="list-style-type: none"> • Hand sanitiser dispenser at boarding point with all customers requested to use this before boarding • Frequent cleaning with particular attention paid to high touch point areas • Crew to open and shut doors for entering the interior of the vessel

3. Passengers Numbers and Vessel Journey

- It should be noted the UK Gov guidance is that face coverings should worn by the public at all times when not seated this is compulsory and must be enforced.
- Allocated seats for each group/passenger.
- At the point of booking explain to customers they will need to stay in the same seats for the duration of the journey and informed of the latest Covid 19 regulations relating to which Tier they are in.
- Signage throughout the vessel reminding passengers to socially distance and maintain good hygiene practices.
- Have hand sanitiser stations positioned on board
- No brochures or other reading material to be on board.

Area		Associated H&S Risks	Mitigation Measures
Skipper and Crew	Direct	Covid-19 virus transfer due to close proximity to others	<ul style="list-style-type: none"> • Skipper and crew to keep social distancing where possible this includes between each other and from customers. • In areas where social distancing cannot be kept ensure crew do not face each other (working side by side or back to back) and issue PPE such as face masks or coverings.
	Indirect	Covid-19 virus transferred to common contact surfaces.	<ul style="list-style-type: none"> • Crews standard PPE to be designated each crew member, it is the crew members responsibility to keep his designated PPE separate from everyone else's, consider giving crew members storage boxes to keep their

			<p>individual belongings in.</p> <ul style="list-style-type: none"> • Train staff in hygiene measures such as regularly washing their hands, consider issuing staff members with their own hand sanitiser to use throughout the day. • Particular attention should be paid to hand washing directly after operations such as line handling where a line may be passed from one crew member to another. • Dedicated staff members for 1) fuelling the vessels 2) filling the vessels with water 3) pump out of effluent. Staff trained to wash/sanitise hands directly afterwards • Any shared staff equipment to be kept to a minimum and thoroughly cleaned between users
Seating	Direct	Covid-19 virus transfer due to close proximity to others	<p>Maintain social distancing between people.</p> <ul style="list-style-type: none"> • If seating is closer than social distancing allows, if safe to do so consider physical

			barriers such as Perspex screens on the back of seating effectively making each row into its own 'safe zone'
	Indirect	Covid-19 virus transferred to common contact surfaces	<ul style="list-style-type: none"> Request passengers stay in the same seats for the duration of the journey and remain seated unless they need to speak to a member of crew or use the facilities
Walkway/ stairs	Direct	Covid-19 virus transfer due to close proximity to others (during mooring of boat)	<ul style="list-style-type: none"> Maintain social distancing between people. It should be noted on most vessels it is not possible to have walkways with the correct distance from those that are seated, ensure the walkways are used to a minimum with guests requested to remain in the same seats/area On smaller vessels where walkways mean social distancing is occasionally breached request customers to wear face coverings Pinch points such as stairs to have priority systems i.e always give way and stand back for the person descending

			(staff and guest should abide by this). With clear signage
	Indirect	Covid-19 virus transferred to common contact surfaces	<ul style="list-style-type: none"> • Disinfect and Protect • All contact areas/surfaces must be disinfected regularly such as grab rails/stair banisters • Customers requested to wear face masks if not for the whole journey at least when using walkways
Facilities	Direct	Covid-19 virus transfer due to close proximity to others	<p>Maintain social distancing between people Setting clear use and cleaning guidance for toilets to ensure they are kept clean and social distancing is achieved as far as possible</p> <ul style="list-style-type: none"> • If journeys are not that long consider locking the toilets and customers needing to request the key. This will allow staff to adequately manage the numbers in the loo
	Indirect	Covid-19 virus transferred to common contact surfaces	<p>Disinfect and Protect</p> <ul style="list-style-type: none"> • Enhancing cleaning for busy areas • Providing hand drying facilities – either paper towels or electrical dryers
Bar	Direct	Direct Covid-19 virus transfer due to close proximity to others	<ul style="list-style-type: none"> • Clear floor markings to ensure customers socially distance
	Indirect	Covid-19 virus transferred to	<ul style="list-style-type: none"> • Enhancing cleaning for busy areas

		common contact surfaces	<ul style="list-style-type: none">• Disposable cups etc (environmentally friendly preferably) to be used with additional waste disposal points on board.• Contactless payments only<ul style="list-style-type: none">➤ Music played at low volume to allow low conversation and to avoid customers to speak quietly without raising their voice (transmission)
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4. Vessel return and preparation for next guests

- To minimise the risk of covid 19 transmission between guests it is essential the vessel and its contents go through a thorough clean between guests
- Cleaning of sensitive equipment such as lifejackets must be done in line with the OEM guidelines to ensure the product is not damaged and its certification is not invalidated

Area		Associated H&S Risks	Mitigation Measures
Mooring	Indirect	Covid-19 virus transferred to common contact surfaces, showers, toilets etc	<ul style="list-style-type: none"> • Try to avoid passing lines, if lines are passed for example from vessel to shore ensure that the correct PPE is worn such as disposable gloves
Disembarkation	Direct	Covid-19 virus transfer due to close proximity to others	<ul style="list-style-type: none"> • Staff to maintain 1m + distance as guests disembark the vessel.
Cleaning the vessel	Direct	Covid-19 virus transfer due to close proximity to others	Maintain a minimum of 1m+ between people. <ul style="list-style-type: none"> • Staff to wear PPE including disposable gloves, masks and aprons, government guidance on cleaning non health care settings must be followed.

	Indirect	Covid-19 virus transferred to common contact surfaces	<p>Disinfect and Protect.</p> <ul style="list-style-type: none"> • All contact areas/surfaces must be disinfected between users • Particular attention paid to the cleaning of objects and surfaces that are touched regularly, such as door handles, vehicle keys, guard rails etc • All loose items onboard the vessel including but not limited to lifejackets, user manuals, kitchen equipment, laundry etc. must be cleaned/disinfected.
Fuel Dock/ Pump out	Direct	Covid-19 virus transfer due to close proximity to others (during mooring of boat)	<p>Maintain a minimum of 1m+ between people</p> <ul style="list-style-type: none"> • Ensure distancing during fending off boat and taking/passing lines • Ensure distancing between staff and customers who are disembarking • If multiple vessels are using the fuel dock/pump out, ensure distancing is maintained between people • If multiple vessels are using the fuel dock/pump out

			clients not being served should wait inside their boats
	Indirect	Covid-19 virus transferred to common contact surfaces	Disinfect and Protect • Ensure staff wear disposable gloves whilst handling lines/fuel systems/pump-out systems • Provide disposable gloves and hand sanitiser for staff/clients • If using a marina fuel pontoon the marina guidance must be followed.

5. Deliveries/ Restocking the vessel

- Companies must remember COVID-19 protocols must not impend on standard legislation, delivery drivers must be given access to facilities such as toilets if they need them

Area		Associated H&S Risks	Mitigation Measures
Cleaning the Vessel	Direct	Covid-19 virus transfer due to close proximity to others	<ul style="list-style-type: none"> • Encouraging drivers to stay in their vehicles where this does not compromise their safety and existing safe working practice, such as preventing drive-aways. • Where possible and safe, having single workers load or unload vehicles • Where possible, using the same pairs of people for loads where more than one person is needed
	Indirect	Covid-19 virus transferred to common contact surfaces	<ul style="list-style-type: none"> • Revising pick-up and drop-off collection points, procedures, signage and markings • Considering methods to reduce frequency of deliveries, for example by ordering larger quantities less frequently • Where possible outer packaging to be removed on receipt of goods and disposed of,

			<p>where not possible consider wiping the delivery down</p> <ul style="list-style-type: none"> • Staff to be trained to wash hands directly after handling a delivery
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Appendix A: Cleaning materials

As stated in the above guidance cleaning of non-healthcare settings must be done in line with the most current government guidelines.

Current Government guidance states that cleaning for non healthcare settings should be done as follows:

Use disposable cloths or paper roll and disposable mop heads, to clean all hard surfaces, floors, chairs, door handles and sanitary fittings, following one of the options below:

The use of detergent/Cleaner should conform to the following, Contact Time: 30 seconds clean, 5 minutes dirty, Conforms to the BS EN 1276 standard for antibacterial performance, Kills 99.9% of bacteria within 30 seconds - 5 minutes, Tested to the BS EN 14476 standard for effectiveness against enveloped viruses
Avoid creating splashes and spray when cleaning.

Any cloths and mop heads used must be disposed in line with the governments guidance.

When items cannot be cleaned using detergents or laundered, for example, upholstered furniture and mattresses, steam cleaning should be used.

Any items that are heavily contaminated with body fluids and cannot be cleaned by washing should be disposed of.

Some products (but not limited to these products) that may be suitable for cleaning vessels include:

Super professional V2 Antiviral disinfectant
D2 and D10 cleaning agents

When using any cleaning agent, it is down to the individual business to check if it is suitable for the surfaces it is intended for. Manufacturers guidelines for the cleaning products must be adhered to including any PPE that is needed when using it.

Businesses are advised to get any data sheets for the products and file these with the risk assessments.

Particular attention should be taken when using cleaning products on any PPE including lifejackets and other operational kit. The OEM of the equipment must be consulted to ensure the cleaning product will not degrade the equipment and potentially invalidate any certification.